

# BILL OF RIGHTS

It is the policy of Florida Autism Center and Fusion Autism Center ("FAC") to provide a Bill of Rights for children and their families. Our commitment at FAC is to inform our children and families/legal guardians of their rights as clients while advocating for them to be active members of the behavioral healthcare team, partner with behavioral healthcare providers, and participate in their treatment plan of care.

## Bill of Rights for Children

While a client at FAC, you and your family/legal guardian have the right to:

**Respect:** Have people tell you their names, what is going on, and why. For people to understand that sometimes you may need to cry if you feel afraid.

**Privacy:** Have people honor your privacy, as long as it is safe for you. Have your information shared only with people who need to know so they can assist in your care. Get information about your care in a language you can understand.

**Ask questions:** Tell us about yourself and what you need and feel.

**Support:** Talk or play with people who know how to help when you have questions or problems.

**Communication:** Have your behavioral healthcare team meet with you and your family to plan what is best for you.

**Comfort:** Things that help you feel safe and comfortable, like your favorite toy from home or your own clothing when it is okay. Time to rest, to play, and to learn in ways that help you feel your best.

**Flexibility:** We will consider your interests and needs, not just those related to illness or disability.

Bill of Rights for Family Members or Legal Guardians  
Florida Autism Center and Fusion Autism Center is committed to ensure your rights as a family member or legal guardian while your child is attending FACs center based applied behavioral analysis therapy by our therapists and staff.

## You and your child have the right to:

**Bill of Rights:** You, your family, or legal guardian has the right to be fully informed about your rights as a client. You will be given a copy of these rights, and a copy will be posted on the unit.

**Respect:** We promise to respect client confidentiality, privacy, and diversity. We will introduce ourselves. We will explain our role in your child's care. We recognize you are the experts in your child's care. We promise to stop, listen, and acknowledge your needs and what is best for your family. We respect that you know your child best and welcome your ideas and concerns. We will encourage you to participate in the planning and care of your child at whatever level is most comfortable to you.

**Privacy:** We will keep the things you tell us in confidence private as long as it is consistent with the law and safe for you and your child.

**Confidentiality:** You have the right to confidentiality. All communications and records pertaining to your care, including the source of payment for treatment, shall be treated as confidential. See \* for exceptions.

\*Outside regulatory agencies may have the right under certain exceptions to access records without consent, i.e. law enforcement, Department of Children and Families, and criminal government investigations.

**Information:** Have the services/treatments explained to you in detail by someone who speaks your language, including a certified medical interpreter if needed, and we will welcome your questions. You can ask to have someone from your family or another support person with you when we are explaining things to you.

**Treatment Plan:** Know about your child's condition and treatment plan. You have the right to ask to review your child's medical record with healthcare personnel.

**Medical Bill:** Detailed information about your child's medical bill. Know the process for taking care of your concerns or complaints.

**Support:** You can talk with behavioral health professionals about your feelings, questions, problems, or concerns. They will listen to you and respect your feelings. We can help you connect with other families who have had experiences like yours.

**Family-centered care:** There are many people who take care of your child in the healthcare setting. You have the right to know who they are and what they do. • You can expect to have you child cared for by therapists and staff who know how to care for children.

**Safety:** You can expect all behavioral healthcare providers to make client safety and quality care their priority. We promise to report any client safety issues and take prompt action.

**Counseling and Teaching:** We will provide to you which will include all the information you will need to take reinforce ABA Therapy approaches at home. We will tell you about people and support groups in your community that can help you.

**Choices:** We will work in partnership with you to make decisions about your child's treatment options and care.

**Right to Refuse:** You may refuse ABA therapy treatments as permitted by law. You can change your mind about care for your child even if you have already given permission. You can ask for a specialist to see your child.

**Flexibility:** Your child will be cared for by people who understand the needs and concerns of children.

## Your Responsibilities: At FAC, you have the responsibility to:

To provide accurate information about your child's present diagnosis, illness and past medical history, including medications. To ask questions when you do not understand information or instructions.

To participate as best you can in making decisions about your child's behavioral health treatment and carry out the plan of care agreed upon by you and your caregivers.

To be respectful and considerate of others; threats, verbal abuse, violence or harassment towards others will not be tolerated. To observe facility policies and procedures, including those on client safety.

To respect facility property and the property of other clients and caregivers. To accept the financial obligations associated with your care and request financial assistance if needed.

To be reasonable in requests for behavioral health treatment and other services.

Please respect the knowledge and skills of the behavioral healthcare professionals.

Tell us your concerns in a clear and kind way.

Please respect the privacy rights of other children and families at FAC.



Florida Autism Center

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